If you are new to the Risk Control Customer Portal, the following steps can help you register to gain access to our secure site. Once registered, you will be able to search through all our available Risk Control resources, which includes more than 1,500 technical bulletins, risk management guides, checklists and more. You also can register for Safety Academy classes and upcoming Webinars.

**Registration instructions**

Visit [travelers.com/riskcontrol](http://travelers.com/riskcontrol). New users can register by clicking on “Want access? Register now».”

Choose “Register for the Risk Control Customer Portal.”
You will begin the registration process by entering your business email address.

Click “Yes” if you know your policy number or “No” if you do not.

If yes: Type in your policy number and click “Next.”
Registration Quick Guide – Risk Control Customer Portal

Fill out the registration form and click “Submit.”

Registration confirmation:
- Registration is complete
- Click “Log on now.” You can now return to the home page and log in using your new ID

Note: If a confirmation window does not display, contact your IT support in order to reset your browser to allow pop-ups. Pop-up blockers can prevent the Risk Control Customer Portal from working properly.
Registration Quick Guide – Risk Control Customer Portal

An email will be sent to you to confirm registration:

![Travelers Insurance Logo]

**Risk Control Customer Portal Registration**

Dear Valued Customer,

As a Travelers customer, you are receiving registration instructions for the Risk Control Customer Portal.

Your user ID is your email address: name@domain.com

Please go to [https://riskcontroldirect.travelers.com/initCus?Registration.aspx](https://riskcontroldirect.travelers.com/initCus?Registration.aspx) to complete the registration process and gain access to more than 1,500 safety and training resources.

Tell your co-workers about the Risk Control Customer Portal by copying and pasting the verbiage below into an email. They can take advantage of these valuable resources, too. They will thank you for it!

As a Travelers customer, you have been invited to set up a user ID and password for the Travelers Risk Control Customer Portal. By registering, you will have access to more than 1,500 safety and training resources. Go to [https://riskcontroldirect.travelers.com/initCus?Registration.aspx](https://riskcontroldirect.travelers.com/initCus?Registration.aspx) to get started.

To learn more about what Travelers Risk Control has to offer you, [visit our website](https://www.travelers.com).

If you have any questions, please feel free to email [Ask-Risk-Control@travelers.com](mailto:Ask-Risk-Control@travelers.com)

We look forward to serving you.

Your Travelers Team
If no: When you click on “No,” this will open the Customer Login Request Form. Fill out the form, click “Submit” and a User ID and instructions for accessing the website for the first time (where you will set up a unique password) will be emailed to you. Surety Bond customers should type “Surety Bond Customer” in the Comments box.

For more information, log in to the Risk Control Customer Portal at travelers.com/riskcontrol. You also can contact your Risk Control consultant or email Ask-Risk-Control@travelers.com.